nument 1 Filed 08/06/14 Page 1 of 13 PageID #: 1 467

## UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK CASE NO.:

JOSEPH SCHAEFER,

Plaintiff,

**GRANT & WEBER, INC.,** 

٧.

Defendant.

LEVY, M.J.

JURY TRIAL DEMANDED

Plaintiff, by and through his attorney, Abel L. Pierre, Esq., as and for his complaint against the Defendant GRANT & WEBER, INC (hereinafter "Defendant" or "G&W") alleges as follows:

### I. INTRODUCTION

1. This is an action for damages brought by an individual consumer for Defendant's violation of the Fair Debt Collection Practices Act 15 U.S.C. § 1692, et seq. ("FDCPA") which prohibits debt collectors from engaging in abusive, deceptive and unfair practices.

#### II. JURISDICTION

2. This Court has jurisdiction pursuant to 15 U.S.C. § 1692k ("FDCPA") and 28 U.S.C. § 1331. Venue is proper in this district pursuant to 28 U.S.C. § 1391(b) as the acts and transactions that give rise to this action occurred in substantial part in this district.

#### III. ALLEGATIONS AS TO PARTIES

- Plaintiff, Joseph Schaefer, ("Schaefer") is a natural person residing in Queens County,
   New York.
- 4. Upon information and belief Defendant G&W is a collection agency and a corporation formed under the laws of the State of Nevada and authorized to do business in the State of New York through its registered offices at the CT Corporation, 111 Eighth Avenue, New York, New York 10011 and is a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6).
- Upon information and belief Defendant is a debt collector as defined pursuant to FDCPA
   U.S.C. § 1692a(6), doing substantial and material business in Queens County, New York.
- 6. Defendant is engaged in the collection of debts from consumers using the mail, telephone, and civil litigation process. Defendant regularly attempts to collect consumer debts alleged to be due to another.
- 7. Mr. Schaefer is a "consumer" as said term is defined under the FDCPA, 15 U.S.C. § 1692a(3).
- 8. Upon information and belief, on a date better known by Defendant, Defendant began to attempt to collect an alleged consumer debt from Plaintiff.
- 9. Defendant G&W is subject to the jurisdiction of the United States Court and venue of this district because defendant's actions and omissions violate the statues and law of the United States of America, resulting in the causation of inside and outside of the State of New York.

### **IV. FACTUAL ALLEGATIONS**

- 10. Plaintiff adopts and realleges the foregoing as fully restated herein.
- 11. Prior to the commencement of this action, Plaintiff incurred a debt with American Airlines Federal Credit Union.
- 12. Sometime thereafter, on a date better known to G&W, Plaintiff's debt with American Airlines Federal Credit Union was transferred to G&W for collection.
- 13. Consequently, G&W began its collection efforts to collect said debt from Plaintiff.
- 14. Plaintiff filed for an Order of Relief under Chapter 7 of Title 11 on November 13, 2013.
- 15. Plaintiff was granted a discharge of his debts and final decree by order of Hon. Carla E. Craig on February 28, 2014, and as such, Plaintiff's bankruptcy case was closed.
- 16. Upon the discharge of bankruptcy, an injunction goes into effect, which precludes stops any and all collection activities against a debtor for debts incurred prior to the filing of bankruptcy.
- 17. American Airlines Federal Credit Union was listed as a creditor holding unsecured claims on Schedule F of Plaintiff's voluntary petition and on the creditor mailing matrix.

  Amongst the unsecured claims of American Airlines Federal Credit Union was the same debt it transferred to G&W for collection.
- 18. Upon information and belief, American Airlines Federal Credit Union received notification of Plaintiff's bankruptcy filing.
- 19. However, on or about December 11, 2013, Defendant sent or caused to be sent to the Plaintiff a collection letter, seeking to collect monies for American Airlines Federal Credit Union.

- 20. Plaintiff has no knowledge as to the exact date of the transfer of the file from American Airlines Federal Credit Union to G&W. Notwithstanding that fact, presuming without conceding that G&W received the file after Plaintiff filed his bankruptcy petition and was granted a discharge of his debts, G&W has both the means and responsibility under applicable statutes, including without limitations, the Fair Debt Collection and Practices Act, to determine whether a particular consumer/debtor has filed a bankruptcy petition and/or was granted a discharge of debts.
- 21. Debt collectors routinely check credit reports and run searches via names through PACER. These are two of the common practices of debt collectors.
- 22. Consequently, G&W either engaged in these common practices and maliciously sought to collect the debt from the Debtor or they didn't engaged in the practices, however, they are still liable.
- 23. Defendant did not seek or receive any relief from the automatic stay imposed by the bankruptcy filing.
- 24. By seeking to collect this debt from Plaintiff, Defendant utilized false and deceptive means to coerce Plaintiff into the paying debt.
- 25. By seeking to collect this debt from Plaintiff, Defendant utilized false and deceptive means in an attempt to oppress and harass Plaintiff into paying the debt.
- 26. By seeking to collect this debt from Plaintiff, Defendant attempted to collect a debt not authorized or permitted by law.
- 27. By seeking to collect this debt from Plaintiff, Defendant engaged in collection activity, the purpose of which was to harass the Plaintiff.

- 28. G&W's collection activity on this occasion was a communication in violation of numerous and multiple provisions of the FDCPA, including but not limited to 15 U.S.C. § 1692d, 1692e(2), 1692f and 1692f(1), amongst others.
- 29. Plaintiff commenced this action within one year of the unlawful actions and/or within one year of reasonably knowing of the unlawful actions of Defendant.

### V. PRACTICES OF DEFENDANT

- 30. It is or was the policy and practice of Defendant to collect or attempt to collect debts from consumers who may or may not owe a debt.
- 31. It is or was the policy and practice of Defendant to collect or attempt to collect debts not permitted or authorized by law.
- 32. Said practices and policies of Defendant are deceptive representations, which contradicts consumers' rights.
- 33. That the Defendant intentionally and knowingly and/or carelessly and recklessly send or caused to be sent collection letters on a mass scale for the sole purpose of harassing consumers and coercing payment and collecting debts which it knows or should know that the consumers do not owe.
- 34. Defendant's conduct violates 15 U.S.C. § 1692 et seq., including but not limited to subsections (d), (e) and (f) in the representations made by the Defendant are abusive, false, confusing, misleading, deceptive, unfair and fail to advise the consumer of his legal rights as required by law.
- 35. That as per 15 U.S.C. § 1692 et seq. and as a result of the above violation, Defendant is liable to the Plaintiff for actual damages pursuant to 15 U.S.C. § 1692k(a)(1); and

statutory damages in an amount up to \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A); and, reasonable attorney's fees and costs pursuant to 15 U.S.C. § 1692k(a)(3), from each and every Defendant herein.

### Count I

## <u>Violation of § 1692d of the FDCPA – Any conduct the natural consequence of which</u> is to harass, oppress, or abuse any person

- 36. Plaintiff adopts and realleges the foregoing as fully stated herein.
- 37. Section 1692d of the FDCPA prohibits a debt collector from using any conduct which the natural consequence of which is to harass, oppress or abuse any person. <u>See</u>, 15 U.S.C. § 1692d.
- 38. Defendant's violation of § 1692d of the FDCPA, include, but are not limited to, engaging and continuing collection activity after the filing of bankruptcy and violating the automatic stay.
- 39. Defendant's violation of § 1692d of the FDCPA render it liable for statutory damages, costs, and reasonable attorneys' fees. <u>See</u>, 15 U.S.C. § 1692k.
- 40. Defendant's violation of § 1692d of the FDCPA render it liable for actual damages, costs, and reasonable attorneys' fees. <u>See</u> 15 U.S.C. § 1692k(a)(1).
- 41. By engaging and continuing collection activity after the filing of bankruptcy and violating the automatic stay, Defendant caused Plaintiff to suffer actual injury in the form of emotional distress.
- 42. As a direct and proximate result of Defendant's deceptive acts and practices committed in violation of § 1692d of the FDCPA, Plaintiff was damaged in that he, among other

- things, suffered stress and anxiety as a result of Defendant's abusive attempts to collect a debt.
- 43. Plaintiff requests that Defendant be enjoined from attempting to collect the debt alleged to be owed by him, by engaging in behavior which is harassing or abusing Plaintiff or otherwise engaging in acts or practices that are unfair or deceptive towards Plaintiff.

### Count II

# <u>Violation of § 1692e(2) of the FDCPA – Misrepresenting the character, amount or legal status of the alleged debt</u>

- 44. Plaintiff adopts and realleges the foregoing as fully stated herein.
- 45. Section 1692e(2) of the FDCPA prohibits a debt collector from misrepresenting the Character, amount or legal status of the alleged debt. See, 15 U.S.C. § 1692e(2).
- 46. Defendant's violation of § 1692e(2) of the FDCPA, include, but are not limited to, sending Plaintiff a collection letter representing that the status of the alleged debt was one which could be collected although no relief from the automatic stay imposed by the bankruptcy filing was sought or granted.
- 47. Defendant's violation of § 1692e(2) of the FDCPA render it liable for statutory damages, costs, and reasonable attorneys' fees. <u>See</u>, 15 U.S.C. § 1692k.
- 48. Defendant's violation of § 1692e(2) of the FDCPA render it liable for actual damages, costs, and reasonable attorneys' fees. See 15 U.S.C. § 1692k(a)(1).
- 49. By engaging and continuing collection activity after the filing of bankruptcy and violating the automatic stay, Defendant caused Plaintiff to suffer actual injury in the form of emotional distress.

- 50. As a direct and proximate result of Defendant's deceptive acts and practices committed in violation of § 1692e(2) of the FDCPA, Plaintiff was damaged in that he, among other things, suffered stress and anxiety as a result of Defendant's abusive attempts to collect a debt.
- 51. Plaintiff requests that Defendant be enjoined from attempting to collect the debt alleged to be owed by him, by engaging in behavior which is harassing or abusing Plaintiff or otherwise engaging in acts or practices that are unfair or deceptive towards Plaintiff.

#### Count III

## <u>Violation of § 1692f Of the FDCPA – any unfair or unconscionable means to collector attempt to collect the alleged debt</u>

- 52. Plaintiff adopts and realleges the foregoing as fully stated herein.
- 53. Section 1692f of the FDCPA prohibits a debt collector from using any unfair or unconscionable means to collect or attempt to collect the alleged debt. See, 15 U.S.C. § 1692f.
- 54. Defendant's violations of § 1692f of the FDCPA, include, but are not limited to, engaging and continuing collection activity after the filing of bankruptcy and violating the automatic stay.
- 55. Defendant's violations of § 1692f of the FDCPA render it liable for statutory damages, costs, and reasonable attorneys' fees. <u>See</u>, 15 U.S.C. § 1692k.
- 56. Defendant's violations of § 1692f of the FDCPA render it liable for actual damages, costs, and reasonable attorneys' fees. <u>See</u>, 15 U.S.C. § 1692k(a)(1).

- 57. By engaging and continuing collection activity after the filing of bankruptcy and violating the automatic stay, Defendant caused Plaintiff to suffer actual injury in the form of emotional distress.
- 58. By unlawfully making false threats against Plaintiff, Defendant caused Plaintiff to suffer actual injury in the form of emotional distress.
- 59. As a direct and proximate result of Defendant's deceptive acts and practices committed in violation of § 1692f of the FDCPA, Plaintiff was damaged in that he, among other things, suffered stress and anxiety as a result of Defendant's abusive attempts to collect a debt.
- 60. Plaintiff requests that Defendant be enjoined from attempting to collect the debt alleged to be owed by him, by engaging in behavior which is harassing or abusing Plaintiff or otherwise engaging in acts or practices that are unfair or deceptive towards Plaintiff.

## **Count IV**

# <u>Violation of § 1692f(1) of the FDCPA – Any attempt to collect any amount not authorized by the agreement creating the debt or permitted by law</u>

- 61. Plaintiff adopts and realleges the foregoing as fully stated herein.
- 62. Section 1692f(1) of the FDCPA prohibits a debt collector from using any unfair means to attempt to collect any amount not authorized by the agreement creating the debt or permitted by law. See, 15 U.S.C. § 1692f(1).
- 63. Defendant's violations of § 1692f(1) of the FDCPA, include, but are not limited to, engaging and continuing collection activity after the filing of bankruptcy and violating the automatic stay, is clearly not permitted by law.

- 64. Defendant's violations of § 1692f(1) of the FDCPA render it liable for statutory damages, costs, and reasonable attorneys' fees. See, 15 U.S.C. § 1692k.
- 65. Defendant's violation of § 1692f(1) of the FDCPA render it liable for actual damages, costs, and reasonable attorneys' fees. <u>See</u> 15 U.S.C. § 1692k(a)(1).
- 66. By engaging and continuing collection activity after the filing of bankruptcy and violating the automatic stay, Defendant caused Plaintiff to suffer actual injury in the form of emotional distress.
- 67. By unlawfully making false threats against Plaintiff, Defendant caused Plaintiff to suffer actual injury in the form of emotional distress.
- 68. As a direct and proximate result of Defendant's deceptive acts and practices committed in violation of § 1692f(1) of the FDCPA, Plaintiff was damaged in that he, among other things, suffered stress and anxiety as a result of Defendant's abusive attempts to collect a debt.
- 69. Plaintiff requests that Defendant be enjoined from attempting to collect the debt alleged to be owed by him, by engaging in behavior which is harassing or abusing Plaintiff or otherwise engaging in acts or practices that are unfair or deceptive towards Plaintiff.

#### Count V

## G&W Violated New York General Business Law § 349

- 70. Under New York General Business Law §349, deceptive acts or practices in the conduct of any business conducted in the State of New York are unlawful.
- 71. NY GBL § 349 provides in relevant part as follows:

- a. Deceptive acts or practices in the conduct of any business, trade or commerce or in the furnishing of any service in this state are hereby declared unlawful.
  - i. h. In addition to the right of action granted to the attorney general pursuant to this section, any person who has been injured by reason of any violation of this section may bring an action in his own name to enjoin such unlawful act or practice, an action to recover his actual damages or fifty dollars, whichever is greater, or both such actions. The court may, in its discretion, increase the award of damages to an amount not to exceed three times the actual damages up to one thousand dollars, if the court finds the defendant willfully or knowingly violated this section. The court may award reasonable attorney's fees to a prevailing plaintiff.
- 72. It is the regular business practice of G&W to harass consumers in an abusive manner as a means to pressure the alleged debtor. G&W has engaged in such a deceptive practice aimed at other New York consumers. G&W's actions have a broad impact on New York consumers at large.
- 73. It is the regular business practice of G&W to make false threats against consumers as a means to pressure the alleged debtor. G&W has engaged in such a deceptive practice aimed at other New York consumers. G&W's actions have a broad impact on New York consumers at large.
- 74. As a direct and proximate result of G&W's deceptive acts and practices committed in violation of GBL § 349, Plaintiff was damaged in that she, among other things, suffered stress and anxiety as a result of G&W's abusive attempts to collect a debt.

### PRAYER FOR RELIEF

Plaintiff, Joseph Schaefer prays that this Court:

- a. Declare that Defendant violated the FDCPA;
- b. Declare that Defendant violated NY GBL § 349;
- c. For an award of actual and treble damages pursuant to 15 U.S.C. § 1692k against the Defendant for Plaintiff;
- d. Enter judgment in favor of Plaintiff and against Defendant, for statutory damages, costs, and reasonable attorneys' fees as provided by § 1692k(a) of the FDCPA;
- e. Enter judgment in favor of Plaintiff and against Defendant, for actual damages, costs, and reasonable attorneys' fees as provided by §1692k(a)(1) of the FDCPA;
- f. Enter judgment enjoining Defendant from collecting or attempting to collect any debt alleged to be owed by Plaintiff,
- g. Grant such further relief as deemed just.

### **JURY DEMAND**

Plaintiff, Joseph Schafer demands trial by jury.

Dated: July 31, 2014

Respectfully submitted,

LAW OFFICE OF ABEY L. PIERRE, ATTORNEY-AT-LAW, P.C.

Attorney I.D.#AP-5508 40 Exchange Place, Suite 2010 New York, New York Telephone: (212) 766-3323

Facsimile: (212) 766-3322 abel@apierrelaw.com

Attorney for Plaintiff